



Rent Reimbursement Questions

Where's My Money?

How long does it take?

It takes 3 months to process our claim.

If we need more information, it takes longer.

We wait to get it from you.

[Check our website for details about your claim.](#)

I forgot to include something. What do I do?

We will send you a letter if we need something.

Is it faster if I fax my claim?

No.